

# Public Document Pack

Ask for Will Stevenson  
Email William.Stevenson@lichfielddc.gov.uk



District Council House, Frog Lane  
Lichfield, Staffordshire WS13 6YU

Customer Services 01543 308000

Friday, 11 November 2022

Dear Sir/Madam

## TAMWORTH AND LICHFIELD JOINT WASTE COMMITTEE

A meeting of the Tamworth and Lichfield Joint Waste Committee has been arranged to take place **MONDAY, 21ST NOVEMBER, 2022 at 6.00 PM IN THE COMMITTEE ROOM** District Council House, Lichfield to consider the following business.

Access to the Committee Room is via the Members' Entrance.

The meeting will be live streamed on the Council's [YouTube channel](#)

Yours faithfully

A handwritten signature in black ink, appearing to read 'Christie Tims', written over a light grey circular stamp.

Christie Tims  
**Chief Operating Officer**

**To: Members of Tamworth and Lichfield Joint Waste Committee**

Councillors Doyle, Oates, Pullen and E Little



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## AGENDA

1. Appointment of Chair
2. Apologies for Absence
3. Declarations of Interest
4. Minutes of the Previous Meeting 3 - 4
5. Christmas Catch Up Plan 5 - 16
6. **Joint Waste Service Projects** 17 - 18  
*Report to be supported with a verbal update during the meeting.*
7. Dual Stream Recycling Service Update and Performance Data 19 - 30
8. **Business Planning**  
*Discussion Item*



# Public Document Pack Agenda Item 4

## TAMWORTH AND LICHFIELD JOINT WASTE COMMITTEE

**22 NOVEMBER 2021**

**PRESENT:**

Councillors Cook, Pullen and A Yeates

Also Present:

Simon Fletcher (Chief Executive - Lichfield District Council)

Nigel Harris (General Manager of Joint Waste Services, Waste Shared Service)

Ben Percival (Head of Operational Services)

Will Stevenson (Governance)

**7 APPOINTMENT OF CHAIR**

Cllr Cook nominated Cllr A. Yeates as Chair for the remainder of the municipal year. The nomination was seconded by Cllr Pullen

**8 APOLOGIES FOR ABSENCE**

There were apologies from Cllr Jeremy Oates and Andrew Barratt

**9 DECLARATIONS OF INTEREST**

There were no declarations of interest

**10 MINUTES OF THE PREVIOUS MEETING**

The Minutes of the meeting held on 5 July 2021 previously circulated, were taken as read and approved as a correct record

**11 THE INTRODUCTION OF DUAL STREAM RECYCLING IN TAMWORTH AND LICHFIELD**

The General Manager of Joint Waste Services presented a verbal update and slide show to the committee, regarding the introduction of dual stream recycling in Tamworth and Lichfield. The update outlined progress on the establishment of a project team to deliver the change in service, the extension of the existing vehicle contract for 12 months with the fleet provider, the placement of orders on five new trucks and a successful procurement exercise on bags in cooperation with other authorities.

Political guidance was sought on a start date for the introduction of dual stream recycling bags. The committee highlighted the importance of efficiencies and getting the best value for money when choosing a start date. The committee expressed the desire to secure the bags and implement the new system as soon as possible; more concrete decisions on a start date would be taken when delivery of the bags is confirmed.

On the level of member involvement, it was noted that Tamworth Borough Council (TBC) members had accepted the policy decision and now just require regular updates every three months. Lichfield District Council (LDC) members have no more decisions to take on this at task group level but would benefit from similar updates.

**RESOLVED:** The officers involved would proceed making the necessary decisions in consultation with the relevant Cabinet members at TBC and LDC.

**12 EXCLUSION OF PUBLIC AND PRESS**

**13 CONFIDENTIAL MINUTES OF THE PREVIOUS MEETING**

The Confidential Minutes of the meeting held on 5 July 2021 previously circulated, were taken as read and approved as a correct record

(The Meeting closed at 4.26 pm)

CHAIR

## TAMWORTH AND LICHFIELD JOINT WASTE COMMITTEE

21<sup>st</sup> November 2022

### Report of the General Manager

#### Christmas Collections Catch Up Plan

##### Background

The Joint Waste Service requires a catch-up plan to compensate for the collection days that are lost depending on how Christmas falls each year. This year with Christmas Day and New Year's Day both falling on a Sunday the substitute bank holidays will be Tuesday 27<sup>th</sup> December and Monday 2<sup>nd</sup> January respectively. There is no change to the Boxing Day bank holiday which falls on the Monday.

The catch-up plan needs to ensure that it meets the following requirements:

- Provides sufficient collection capacity to cope with the additional waste and recycling that is generated over the festive period and in particular side waste.
- Minimises the gap between collections for those residents who are affected by the bank holidays.
- Must be compatible with the opening times of the disposal sites used to tip off the waste and recycling.
- Straightforward and easy to communicate to residents.
- Allows our employees to have some valuable time off with their families at this important time of year.

This will be the first Christmas and New Year for the new dual stream recycling service and therefore the catch-up plan must contain measures to address all the known operational risks.

##### Catch Up Plan

The following collection dates have been discussed and agreed with both the Union and the operators of the disposal sites:

Saturday 24<sup>th</sup> December – No collections

Sunday 25<sup>th</sup> December – No collections

Monday 26<sup>th</sup> December – No collections

Tuesday 27<sup>th</sup> December – Collections (Bank holiday)

Wednesday 28<sup>th</sup> December – Collections

Thursday 29<sup>th</sup> December – Collections

Friday 30<sup>th</sup> December – Collections

Saturday 31<sup>st</sup> December – Collections

Sunday 1<sup>st</sup> January – No collections

Monday 2<sup>nd</sup> January – No collections

Tuesday 3<sup>rd</sup> January – Collections

Wednesday 4<sup>th</sup> January – Collections

Thursday 5<sup>th</sup> January – Collections

Friday 6<sup>th</sup> January – Collections

Saturday 7<sup>th</sup> January – Collections

With collections changing to a Tuesday to Saturday pattern for the two-week festive period, the fairest and simplest arrangement is to collect everyone's bin a day later than normal. The other option considered was to use the two Saturdays to collect from residents whose day is a Monday and leave everyone else on their normal day, but this would have meant a 19-day gap between collections. As well as being inconvenient to the Monday residents there was a risk that the recycling service would be put under too much pressure especially with the amount of card likely to be presented as side waste.

In addition to using the two Saturdays and the bank holiday on 27<sup>th</sup> December further operational measures are required to ensure the completion of collections. These include:

- The garden waste service will be suspended as per usual over the festive period thus providing additional trucks and manpower.
- An additional crew will be allocated to both the residual and dry recycling services and the existing rounds made smaller.
- One additional twin pack truck will be spot hired for the recycling service.
- At least two single bodied trucks will be deployed to support the recycling service and collect paper and card only. These trucks will tip off at Smurfit Kappa in Tamworth to help alleviate the pressure at the Aldridge MRF.
- The temporary relaxation of the maximum finishing time for the collection crews specified in the Local Working Agreement until 17.00 hours.
- Annual leave/absence to be restricted to 6 Driver/Loaders and 6 Loaders on all days including the Saturdays.
- Saturday working to be paid at double time rather than 1.5x to encourage attendance especially on New Year's Eve.
- Rest day working to be paid at 1.25x rather than single time except for the bank holiday which will be paid in accordance with NJC rates.
- The approval of Biffa's Christmas Operational Plan for the MRF.

- The approval of SFS Ltd plan to provide fleet maintenance support over the festive period.
- The approval of The Best Connection Groups plan to provide agency workers over the festive period.
- The approval of the fuel suppliers plan.
- Completion of the recruitment exercise for operational staff.
- A list of volunteers will be drawn up to work on Monday 2<sup>nd</sup> January just in case there are any issues during the first week of catch up. However, any trucks used won't be able to tip off because none of the disposal sites will be open.
- The collection of missed bins will be suspended to maximise the resource available for both the refuse and recycling service.

### Communications

Collecting one day later for all residents in both Tamworth and Lichfield is a very simple message to communicate. It is also the approach adopted when collections are cancelled for operational reasons, so residents are used to leaving their bin out for another day.

In addition to the above message there are other key messages that will need to be communicated including:

- Encouraging residents to request additional recycling bags rather than presenting side waste.
- Advising residents that their blue bins and bags may be collected separately and by different crews on the same day.
- Ensuring that bins are put at before 6 a.m. on the day of collection because we will not have the capacity to return.
- The Garden Waste Service is suspended for 6 weeks over the Christmas and New Year period.

Various methods will be used to communicate the Christmas arrangements and they are detailed in the attached Communications Plan (Appendix A). The main method will be to attach an information tag to the black bin during the fortnight prior to the festive period.

### Financial Implications

A breakdown of the costs associated with the Christmas catch up plan is as follows:

Item	Cost
80k bin tags	£4,846
Cost of attaching bin tag – One additional loader for each of the 70 refuse rounds. The agency rate for the additional loader is £130 per day.	£9,100
Cost of working the additional bank holiday – 27 <sup>th</sup> December	£21,000
Additional cost of double time payment for the two Saturdays	£10,000
Hire of one additional twin pack trucks for two weeks	£2,500
Cost of manning the additional crews on the refuse and recycling services	£10,500
Cost of manning the two additional trucks to collect paper and card only	£10,500
Premium rate for rest day working – 1.25X	£3,000

Provisional sum for overtime if the crews exceed the maximum cut off time of 4 p.m.	£2,000
Provisional sum for crews working on Monday 2 <sup>nd</sup> January if required.	£2,000
<b>Total</b>	<b>£75,446</b>

Most of the operational costs are already built into the base budget because the garden waste service is suspended over the Christmas and New Year period. The exceptional items will be managed within existing budgets to ensure no pressure is created.

### Risk Management

	<b>Risk Description</b>	<b>How We Manage It</b>	<b>Severity of Risk (RYG)</b>
A	Failure to complete collections on time	Regularly review of all the issues that can have an impact on operations e.g., staff availability, truck maintenance, weather and tipping off times.	Likelihood : Yellow Impact : Red Severity of Risk : Yellow
B	Failure to communicate the key messages to residents	Robust communication plan that uses a range of channels. Briefing of key stakeholders including elected members.	Likelihood : Yellow Impact : Red Severity of Risk : Yellow
C	Delay in receiving the bin tags	Early placement of order Regular liaison with printer	Likelihood : Yellow Impact : Red Severity of Risk : Yellow


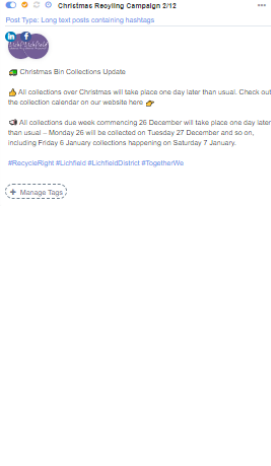
### Recommendation

That the Committee:

- 1. Approve the Christmas Collections Catch Up Plan for the Joint Waste Service**












Appendix A - Christmas Collections Communication Plan – Changes to Collection Dates.

SCHEDULE DATE	COPY	IMAGE/VIDEO	MEDIA
Fri 25 Nov	<p>Black Friday means the cardboard boxes and packaging will soon be arriving at your homes as you prepare for Christmas. Don't forget to recycle your cardboard in your blue bag or purple bin and separate any non-recyclable packaging. 📦</p> <p>10% of residents have already ordered a second bag. If you need another bag for paper and card in preparation you can order one here 📄</p> <p>#RecycleRight #Lichfield #LichfieldDistrict #TogetherWe #RecycleRight #Tamworth #TamworthDistrict #TogetherWe</p>	Make our recycling crews Christmas card	<ul style="list-style-type: none"> <li>• Press release issued</li> <li>• Business bulletin issued</li> <li>• Resident bulletin issued</li> <li>• Website updated</li> <li>• Bin tags issued Owned</li> <li>• social updates</li> </ul>
Weds 1 Dec	<p> <b>Christmas Bin Collections Update</b></p> <p>👍 All collections over Christmas will take place one day later than usual. Check out the collection dates on our website here 📄</p> <p>📣 All refuse and recycling collections due between Monday 26 December and Friday 6 January will take place one day later than usual – i.e. Monday 26 will be collected on Tuesday 27 December and Friday collections will take place on Saturdays. Collections from Monday 9 January will return to normal.</p> <p>#RecycleRight #Lichfield #LichfieldDistrict #TogetherWe #RecycleRight #Tamworth #TamworthDistrict #TogetherWe</p>		Social updates
Weds 8 Dec	<p>💖 Top tips for buying Christmas cards.</p> <p>🎄 When buying cards, look out for ones labelled with the FSC logo. This means the cards have been sourced from sustainably managed forests and/or have a high recycled content.</p>	web0925_-_	Social updates






Appendix A - Christmas Collections Communication Plan – Changes to Collection Dates.

	<p>☺ Choose cards that are clearly marked recyclable and avoid cards that are very shiny, covered in glitter, bows, metallic finishes or other embellishments as these aren't recyclable and will not be recycled.</p> <p>For all the cards you receive, be sure to recycle the envelopes. ♻️ ❤️</p> <p>Don't forget to recycle all paper and card in your blue bag!</p> <p>#RecycleRight #Christmas2022 #LichfieldDistrict #RecycleRight #Christmas2022 #TamworthDistrict</p>		
Sun 17 Dec	<p>📅 Christmas Bin Collections Update</p> <p>👍 Remember all collections over Christmas will take place one day later than usual. Check out the collection calendar on our website here 📄</p> <p>🔊 All collections due week commencing 26 December will take place one day later than usual – Monday 26 will be collected on Tuesday 27 December and so on, including Friday 6 January collections happening on Saturday 7 January.</p> <p>🗑️ For subscribers to garden waste: This is the last week of 2022 garden waste collections. Final collections will take place 12-23 December.</p>	Christmas Bin Collections	Social updates
Mon 19 Dec	<p>📅 Remember next Monday that your bins will be collected one day later on Tuesday 27<sup>th</sup>. All bins will be collected one day later over the Christmas break. Please check <a href="#">here</a> for the dates for Christmas collections.</p> <p>Remember, please break down your cardboard boxes into smaller pieces so you fit as much as possible into your recycling bag.</p>	Sprouts	Business bulletin Resident bulletin







Appendix A - Christmas Collections Communication Plan – Changes to Collection Dates.

Thurs 22 <sup>nd</sup>	<p> Christmas Collection Update!</p> <p> All bins will be collected one day later over the Christmas break. Please check here for the dates for collections.</p> <p> All collections will return to normal days from Monday 9 January</p> <p>#Lichfield #LichfieldDistrict #TogetherWe #Tamworth #TamworthDistrict #TogetherWe</p>	Christmas Bin Collections	Socials
Fri 23 Dec	<p>Business Waste Service Customers! If we collect your waste, please be aware of the changes to Christmas collections that could affect you.</p> <p>Remember next Monday that your bins will be collected one day later on Tuesday 27<sup>th</sup>. All bins will be collected one day later over the Christmas break. Please check here for the dates for collections.</p> <p>  Merry Christmas everyone!  </p>	Business Waste Christmas Bin Collections	Socials
Sat 24 Dec	<p> Thank you for recycling throughout 2022 </p>		Socials

Appendix A - Christmas Collections Communication Plan – Changes to Collection Dates.

	<p> Our dedicated and hardworking crews will be out over Christmas, including Saturdays 31 December and 7 January emptying bins, and bags and collecting masses of extra tonnes of recycling.</p> <p> We would like to say a heartfelt thank you to all the staff, for all of their hard work throughout the year! </p>		
Mon 26 Dec	<p>Remember if your refuse and recycling bin is collected today, it will be collected tomorrow, one day later. This is true for all bin collections over the Christmas period. Collections will return to normal from Monday 9 January.</p> <p>Check here for the collection dates.</p> <p>#Lichfield #LichfieldDistrict #TogetherWe #Tamworth #TamworthDistrict #TogetherWe</p>	Merry Christmas	socials
Wed 28 December	<p> Reminder – there will be no garden waste collections week commencing 27 December. Collections for 2022 are now finished. If you would like collections in 2023 please subscribe at </p>	Christmas Bin Collections	Socials

Appendix A - Christmas Collections Communication Plan – Changes to Collection Dates.

Thurs 29 Dec	<p>If you have more waste than you can fit in your bin, why not take a trip to the tip. Together We can keep our streets tidy and clean.</p> <p>#RecycleFoodWaste #Lichfield #LichfieldDistrict #TogetherWe</p>	Excess rubbish take it to the tip	Socials
Fri 30 Dec	<p> SOAK IT - BAG IT - BIN IT If you are planning to start your New Year with a bang...remember to safely dispose of all used fireworks afterwards.</p> <p>1  Once used, allow the firework to cool, then place in a fire bucket filled with water.</p> <p>2  Submerge until soaked through, leave overnight.</p> <p>3  Only when fireworks are totally soaked through must they be taken out, put in black bags, tied and placed in the household rubbish bin.</p> <p> Fireworks are NOT recyclable. Thanks and stay safe </p>	1 2 3	Socials

Appendix A - Christmas Collections Communication Plan – Changes to Collection Dates.

<p>Fri 31 Dec</p>	<p>THEME:</p> <p>THANK YOU LICHFIELD DISTRICT 🙌😊          THANK YOU TAMWORTH DISTRICT 🙌😊</p> <p>♻️ In the last year, you have helped us to recycle a massive 29,000 tonnes of recycling.</p> <p>✳️ By recycling right, the glass, plastics, metals, paper and card that you recycle in your blue bin and bag, can be back on the shelves as new packaging and products within weeks.</p> <p>Let's all make 2023 the year we reduce and recycle even more. ♻️</p> <p>#newyearsresolution #recyclemore #LichfieldDistrict          #newyearsresolution #recyclemore #TamworthDistrict</p>		<p>Socials</p>
<p>Mon 2 Jan</p>	<p>Remember your bin will be collected one day later than usual this week and return to normal from Monday 9 January.</p>	<p>New Year Bin Collections</p>	<p>Socials</p>
<p>Tues 3 Jan</p>	<p>Please do not put batteries into your recycling bin or bag. We do not collect batteries of any kind. This is for safety reasons. Batteries can cause fires in the vehicles and in the sorting facilities.</p>	<p>Exploding Battery Video</p>	<p>Socials</p>

Appendix A - Christmas Collections Communication Plan – Changes to Collection Dates.

	Did you know? For 10 years now, shops selling more than 32kg of batteries a year have had to provide battery recycling collection facilities in-store, meaning there are now lots more places where you can dispose of your used batteries.		
Tues 4 Jan	It might not be the weather for it 🤖 ..... but if you subscribed to the 2023 Garden Waste Subscription service, collections will start again week commencing 30 <sup>th</sup> January 2023.	READY 2023 GW sub post  (Boost post)	Socials
Fri 6 Jan	Your bin collection days will return to normal on Monday 9 January. Please put your bins out on your usual days. Thank you for your help over the Christmas period and for supporting our fantastic waste management crews.		Socials
Sun 8 Jan	The January Blues return to normal. Remember if your bin is normally collected on a Monday your collections will return to normal tomorrow. All bins will be collected on normal days now we into January.		Socials

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# JWS Action Plan - August 2022

## STATUS COLOR LEGEND & TOGGLE

Not Started	In Progress	Delayed	Complete	Waiting on Someone Else
ON	ON	ON	ON	ON

Task	Description	Status	Owner	Assigned To	Anticipated Start Date	Anticipated End Date	Actual Start Date	Actual End Date	Est. Cost	Act. Cost	Comments
1	Bring Flats and HMOs onto the DSR	In Progress	Sharna Quirke	Nigel Harris	01/08/2022	30/11/2022	01/09/2022	28/02/2023	£25K	£25K	Orders been placed for bin. 1 FTE recycling officer assigned to the project. Approx 33% inspections completed. Approx 200 parent properties involved.
2	Review future operating model for the Service	Not Started	Sharna Quirke	External Consultant	01/09/2022	30/11/2022					Verbal update will be provided to reflect key discussions taking place immediately before the joint waste meeting.
3	Undertake horizon scanning exercise	Not Started	Sharna Quirke	External Consultant	01/09/2022	30/10/2022					Verbal update will be provided to reflect key discussions taking place immediately before the joint waste meeting.
4	Fit for purpose round structure now and in the future	Not Started	Sharna Quirke	External Consultant	02/09/2022	01/12/2022					Verbal update will be provided to reflect key discussions taking place immediately before the joint waste meeting.
5	Develop a plan for Food Waste	Not Started	Sharna Quirke	External Consultant	01/09/2022	28/02/2023					Verbal update will be provided to reflect key discussions taking place immediately before the joint waste meeting.
6	Review of Trace / Commercial Waste Service	Not Started	Sharna Quirke	External Consultant	01/09/2022	30/01/2023					Verbal update will be provided to reflect key discussions taking place immediately before the joint waste meeting.
7	Implement rolling direct debit payments	In Progress	Sharna Quirke	Lizzie Barton	01/04/2022	30/09/2022		30/11/2022			Review has been finalised with Customer Services team. Solution will be rolled out in the next few weeks.
8	Fleet review	In Progress	Sharna Quirke	Nigel Harris	01/09/2022	30/12/2022	22/11/2022	25/04/2025			Negotiations for the extension will take place in November 22 (for April 23-25) with SFS the current supplier. Once Cabinet have approved the extension, analysis will be taken to develop a new strategy for fleet procurement for April 2025.
9	Workforce Plan	In Progress	Sharna Quirke	Nigel Harris	01/09/2022	01/10/2022	01/09/2022	30/12/2022			Draft plan has been developed. Currently being socialised with Leadership Team for further input. Due to be shared with key stakeholder by December 2022 for final comment and input. 9 drivers currently in training and recent successful recruitment drive for more loaders and drivers in advance of the Christmas rush.

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## TAMWORTH AND LICHFIELD JOINT WASTE COMMITTEE

21<sup>st</sup> November 2022

### Report of the General Manager

#### Dual Stream Recycling Service Performance Update and Data

##### Background

The purpose of this report is to provide the Committee with an update on the dual stream recycling collections which were introduced in both Tamworth and Lichfield in May 2022.

Service reliability has been re-established following the challenging rollout period and the general direction of travel for the key performance indicators is quite positive. Complaints have fallen significantly but there is still some resident dissatisfaction with recycling policy and the change in collection methodology.

**A breakdown of the Joint Waste Service performance data is attached as Appendix A and the trends are discussed as follows:**

##### Operational Performance

All collection rounds are now being completed on time unless there is an operational issue such as a breakdown or a road closure. The Recycling Service is being provided using an average of 8.8 crews per day compared to the approved budget which contains provision for 8.5 crews per day. The cost of providing this additional infrastructure is £1,100 per week which is currently being met from within budget, however it is an urgent priority that this is reviewed, so we may accurately forecast future budgets. A further round review is currently underway to see whether the collection infrastructure can be realigned closer to the original budget provision. This will also consider the growth of new housing developments in both Tamworth and Lichfield in the coming years which will need to be factored into future rounds.

There has been a steady reduction in the number of service failures such as missed bins because the crews have got used to the new rounds and the new collection methodology. The number of formal/escalated complaints peaked at 22 in June and reduced to 1 in October.

The number of assisted collections that the service is required to provide has continued to increase. At the start of 2022 there were 1,852 assisted collections across both authorities; by the end of October this had increased to 2,188. The equality impact assessment completed prior to the implementation indicated that more residents may struggle to handle a bag when compared to wheeling a bin. Residents can easily apply for an assisted collection on-line or over the telephone if they don't have an able-bodied person in their household to move bins or bags.

The Service has also been able to demonstrate a higher level of resilience as it had to react quickly to events following the death of Her Majesty the Queen and rearrange collections.

### **Resident Participation**

Resident participation is very high with most properties presenting both a bin for the glass, cans and plastic and a bag for paper and card every fortnight. Some residents do present side cardboard and additional bags are still being supplied. To date 7,944 additional bags have been delivered (10% of households).

The significant fall in the number of rejected bins does show that residents are getting to grips with sorting their dry recyclate into the two different streams. The number did fall by more than a third over the first few weeks of the new service and it has now plateaued, averaging 430 bins per week which is approximately 1.2% of households. Visits are being made by the Recycling Officers to some of the properties that have had their bin rejected, to offer advice on how to use the service correctly, but we don't have the capacity to visit all of them. Therefore, we are proposing to write to each property again offering advice.

### **Recycling performance**

The dry recycling rate for the first two quarters of 2022/23 was 21.43% compared to 23.4% for the same period last year. Whilst the reduction is disappointing it is probably too early to draw any firm conclusions and it will be interesting to compare the data for Q3 and Q4.

The headline recycling rate that includes garden waste was 43.36% for the first two quarters of 2022/23 compared to 46.87% for the same period last year. This is a more significant reduction, but it is in line with national trends and the garden waste yield was impacted by the long hot Summer this year.

The total tonnage of dry recyclate collected from the kerbside has fallen this year compared to 21/22. In the first two quarters of 2022/23 we collected 7,585.1 tonnes compared to 9,505.5 last year. The reductions have coincided with the country coming out of lockdown and there has also been a significant reduction in residual tonnages which are down 2,561.66 tonnes. Further reductions in both recycling and residual waste tonnages are expected to occur during the remainder of the year because of the cost-of-living crisis.

The quality of the recycling continues to be very good. One load was rejected recently but this was due to an operational error whereby some residual waste had been left on the truck from the previous day. The fibre stream is very clean and the amount of contamination and non-target waste in the blue bin averaged 2.89 % and 7.66% respectively at the end of Q2 for both authorities. Most of the non-target waste in the blue bin is paper and card which we will attempt to address through regular checks and communications. A substantial communications campaign is planned for the Christmas Catch Up collections which will remind residents how to use the recycling service correctly.

### **Financial Performance**

The total gate fees spent on re processing the dry recyclate during the first two quarters of 2022/23 was £404,360 compared to the full year budget of £840,810.

The Recycling Credit received from the County Council for the first two quarters of 2022/23 was £639,789 compared to the full year budget of £1,198,480. While this is an encouraging figure, it should be noted that the first half of the year is always stronger than the second, because it encompasses the growing season for garden waste.

The income from the sale of dry recyclate for the first two quarters of 2022/23 was £388,270 compared to the full year budget of £330,570. Commodity prices were very strong during the first half of the year because of high demand following the end of lockdown but are expected to fall during the rest of the year as the economic slowdown starts to take hold.

The current end of year forecast for the Joint Waste Service budget is to breakeven. Whilst income levels have been strong, they will need to offset increases in driver pay, agency rates, additional infrastructure on the Recycling Service and fuel. There is always a risk that this position could change either way depending on the performance of commodity markets and if there is bad weather over the Winter months.

### **Recommendation**

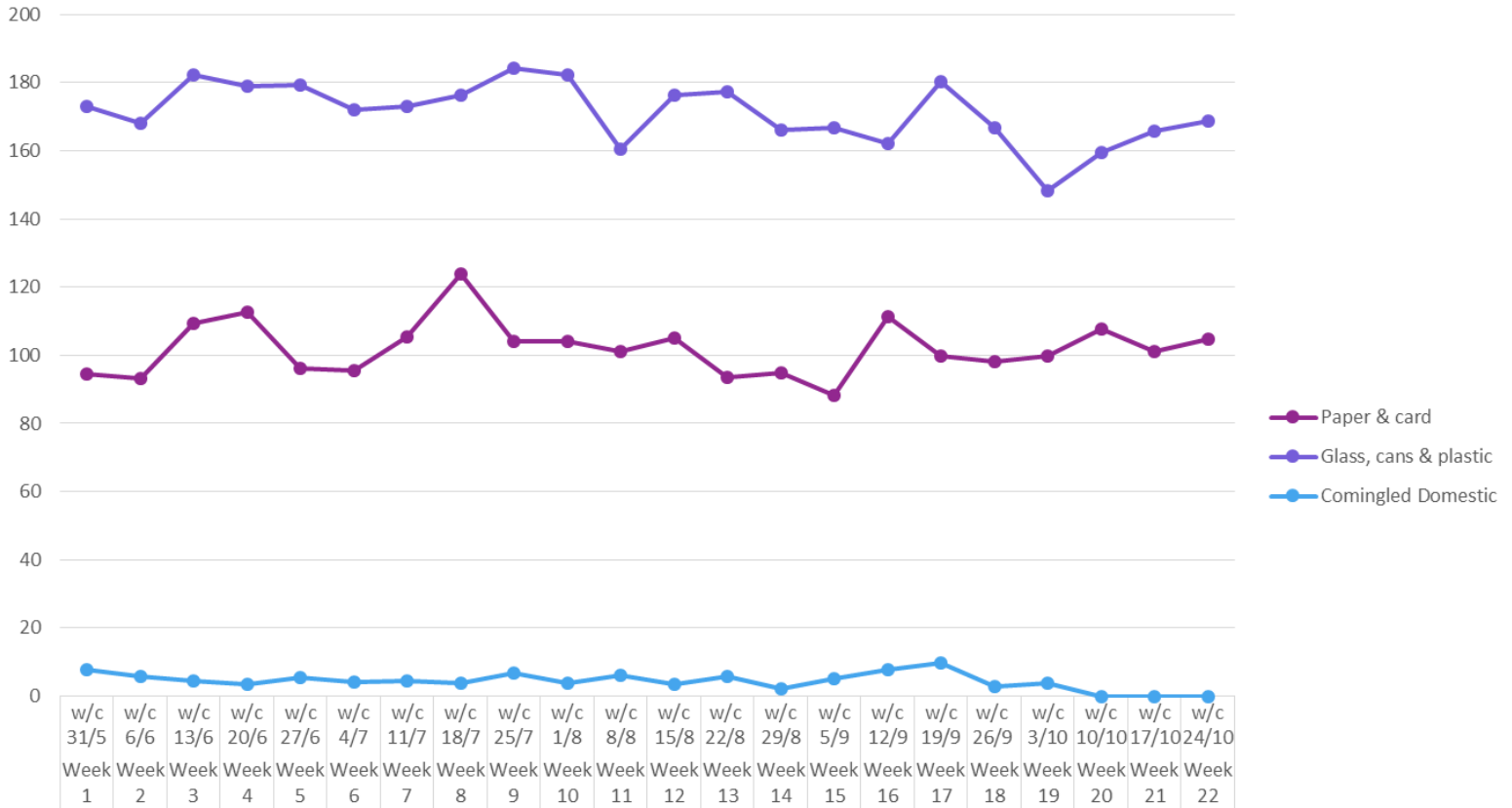
#### **That the Committee:**

- 1. Note the update on the performance of the Dual Stream Recycling Service**

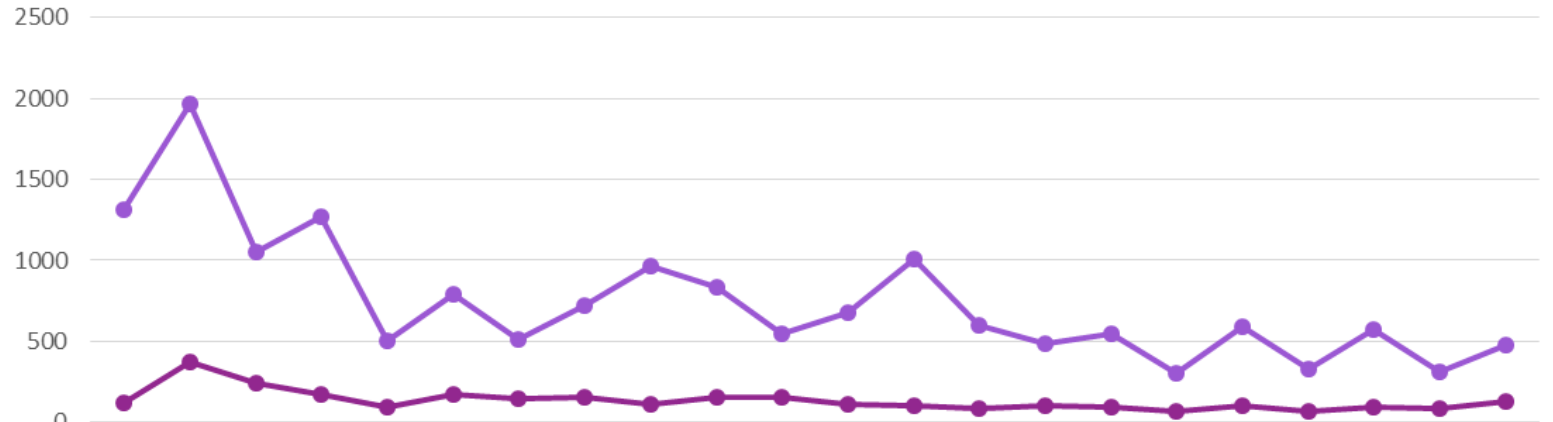
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**APPENDIX A - JOINT WASTE PERFORMANCE DATA**

Joint Waste Service Dual Stream Recycling Tonnage per week



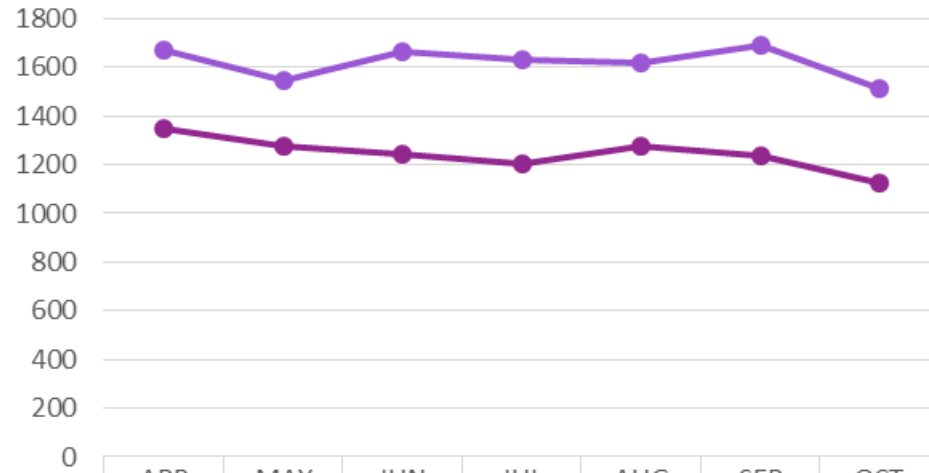
Joint Waste Service Missed Bins and Contaminated Recycling Bins per week



	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	Week 9	Week 10	Week 11	Week 12	Week 13	Week 14	Week 15	Week 16	Week 17	Week 18	Week 19	Week 20	Week 21	Week 22
Missed Bins	120	375	239	171	92	174	147	155	113	154	155	112	102	82	100	91	70	106	66	92	89	132
Contaminated recycling bins	1317	1963	1054	1272	501	790	509	725	969	838	549	679	1005	596	488	546	304	587	326	576	312	476

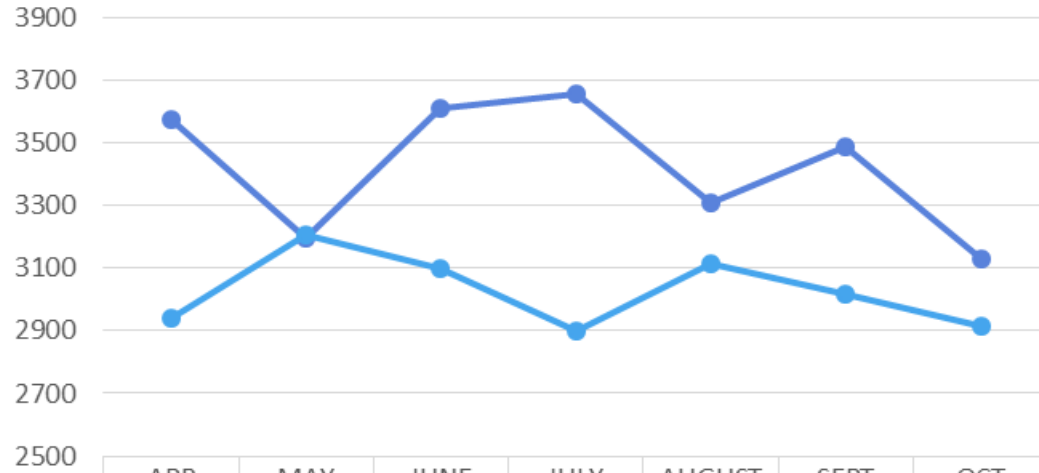


### Joint Waste Recycling and Refuse Apr-Oct 22



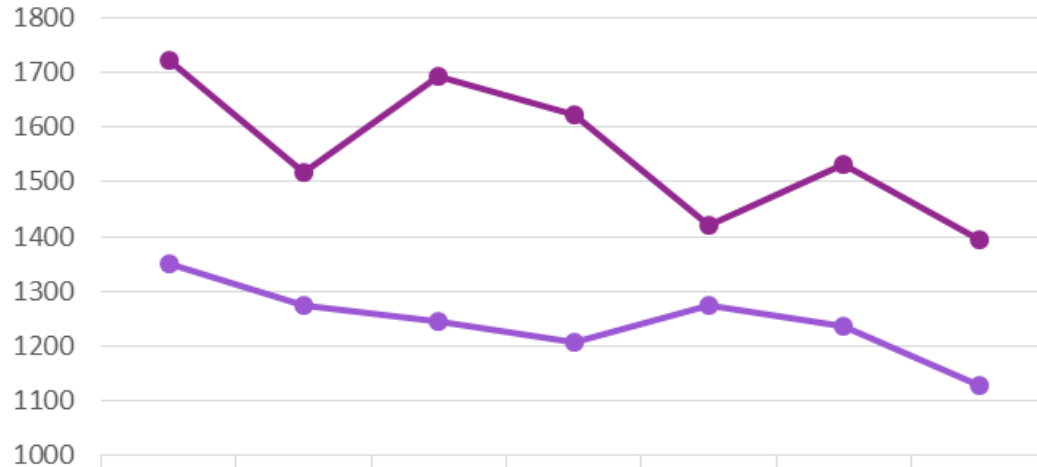
	APR	MAY	JUN	JUL	AUG	SEP	OCT
● Total Recycling	1349.78	1274.04	1244.72	1205.79	1276.232	1237.96	1127.83
● Residual	1673.68	1548.89	1666.73	1631.91	1617.09	1687.89	1511.56

Joint Waste Service Residual Tonnage Difference



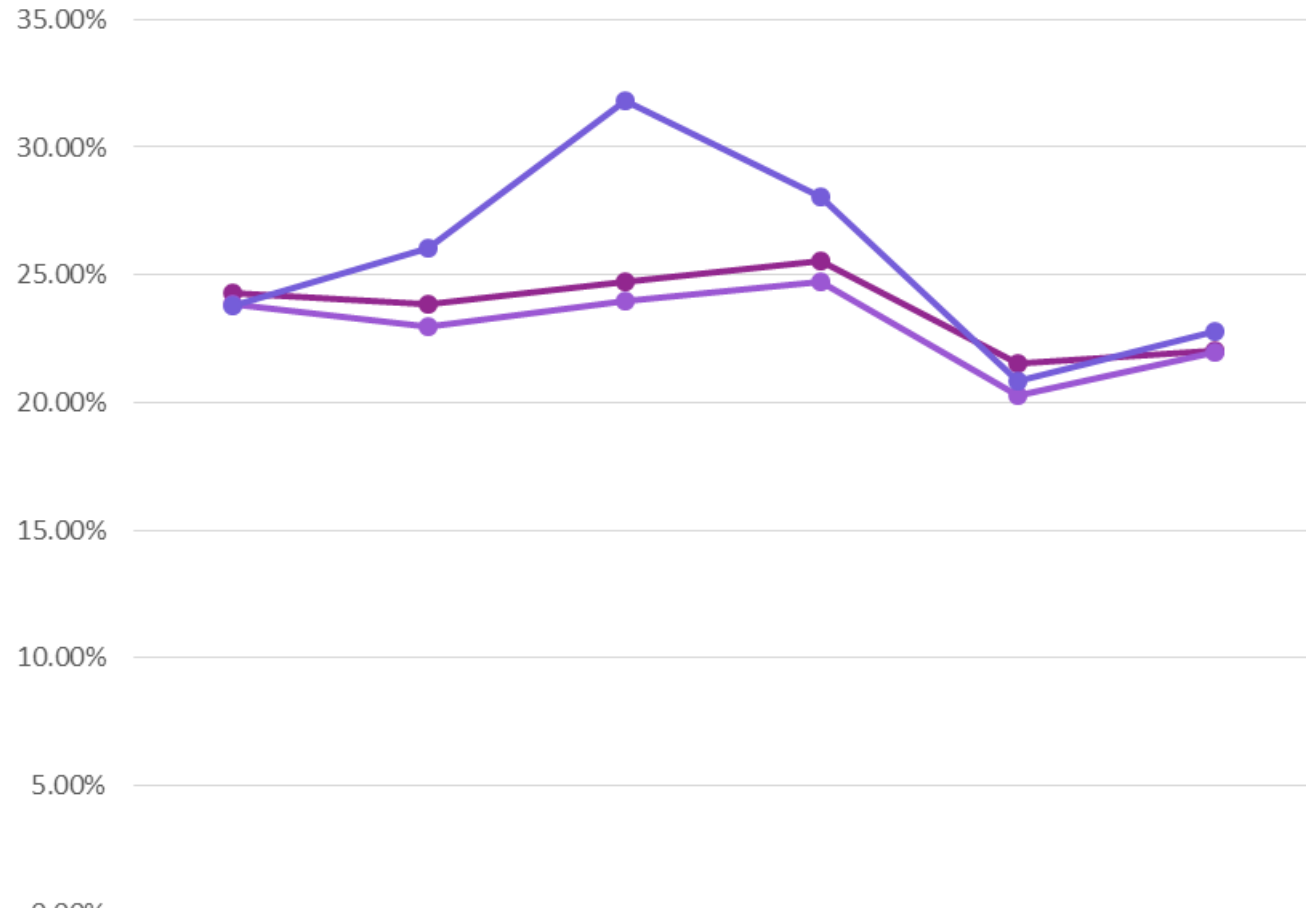
	APR	MAY	JUNE	JULY	AUGUST	SEPT	OCT
21/22	3574.74	3198.16	3609.63	3657.2	3307.15	3487.31	3131.26
22/23	2939.30	3204.29	3098.46	2897.62	3114.02	3018.84	2915.64

### Joint Waste Service Recycling Tonnage Difference



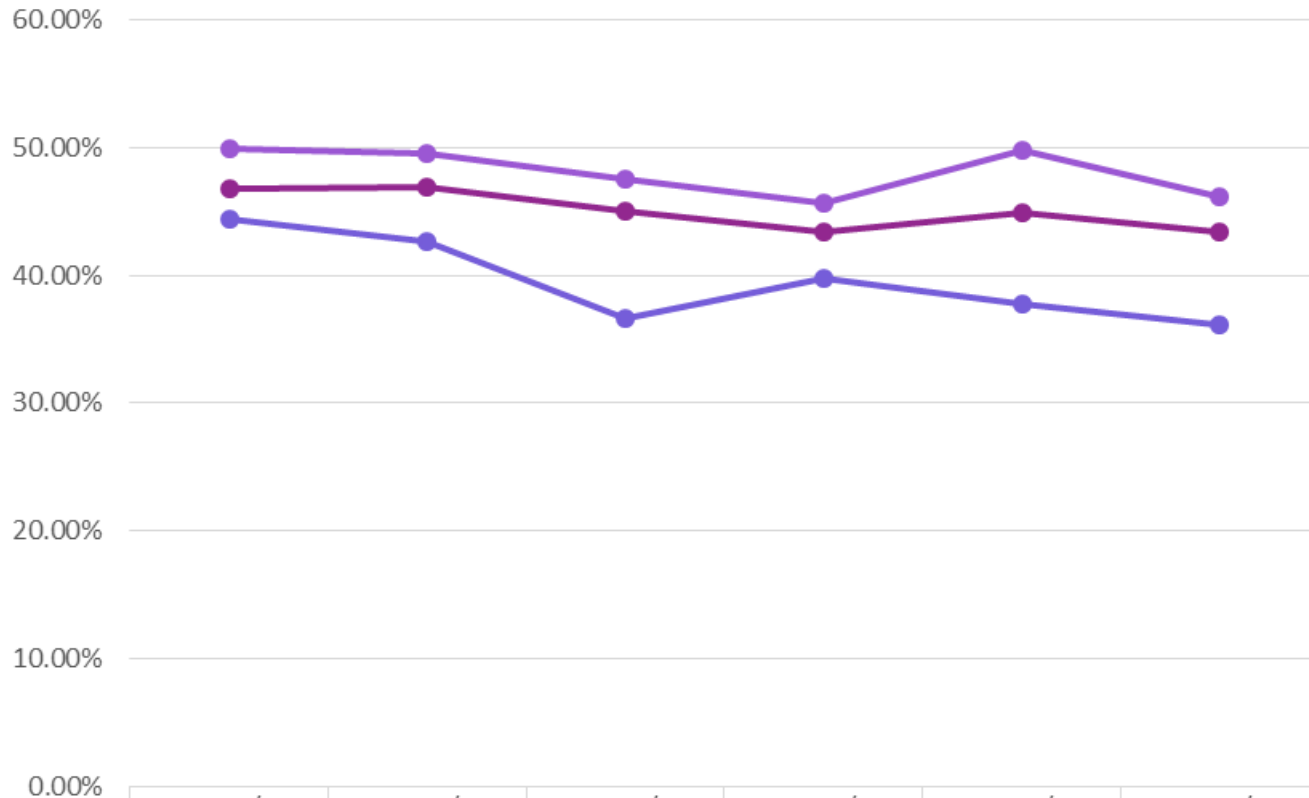
	APR	MAY	JUNE	JULY	AUGUST	SEPT	OCT
21/22	1722.41	1515.94	1690.97	1623.35	1421.21	1531.6	1392.78
22/23	1349.78	1274.04	1244.72	1205.79	1275.47	1235.3	1127.86

Joint Waste Service % Dry Recycling



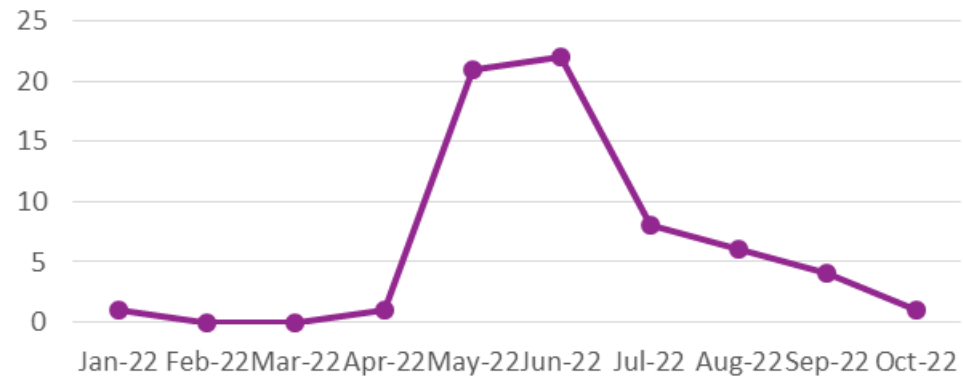
	qu1 21/22	qu2 21/22	qu3 21/22	qu4 21/22	qu1 22/23	qu2 22/23
Joint Waste+Comparisons!\$C\$41	24.28%	23.84%	24.71%	25.56%	21.55%	22.01%
Lichfield	23.83%	22.95%	23.96%	24.71%	20.29%	21.98%
Tamworth	23.77%	26.04%	31.82%	28.04%	20.84%	22.77%

### Joint Waste Service Cumulative % Recycling



	qu1 21/22	qu2 21/22	qu3 21/22	qu4 21/22	qu1 22/23	qu2 22/23
Joint Waste	46.75%	46.87%	44.98%	43.40%	44.93%	43.36%
Lichfield	49.93%	49.52%	47.55%	45.64%	49.82%	46.16%
Tamworth	44.44%	42.61%	36.62%	39.75%	37.76%	36.18%

### Joint Waste Service Complaints/Escalated Call Backs Logged on Pentana



	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22
Complaints/escalated call backs	1	0	0	1	21	22	8	6	4	1